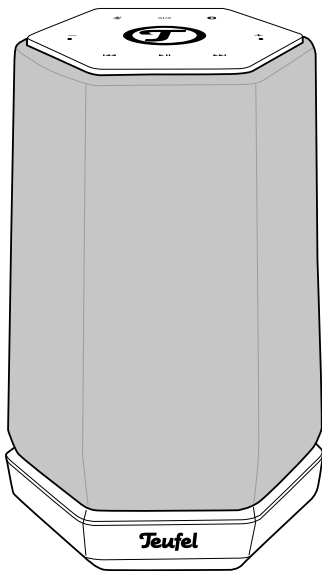


# Technical Description And User Manual



## Holist S

360° Speaker with Alexa Voice Service

**Teufel**

# Contents

<b>General Notes And Information.....</b>	<b>3</b>	Bluetooth® Mode.....	22
Contact.....	5	Bluetooth® options .....	22
Proper use .....	6	Pairing and connecting .....	23
Explanation of terms.....	6	Playback.....	24
Safety notes .....	7	Interruption of connection .....	25
<b>Overview .....</b>	<b>12</b>	Terminating the connection .....	25
Package contents .....	12	Spotify .....	26
<b>Controls And Connections .....</b>	<b>13</b>	AUX playback.....	26
<b>Location .....</b>	<b>15</b>	<b>Care And Cleaning.....</b>	<b>27</b>
<b>Connecting .....</b>	<b>16</b>	<b>Troubleshooting .....</b>	<b>28</b>
Analogue source .....	16	<b>Technical Data.....</b>	<b>30</b>
Power supply .....	16	Declaration Of Conformity.....	31
<b>Setup.....</b>	<b>17</b>		
Teufel Holist app .....	17		
Amazon Alexa app.....	18		
Teufel Guide .....	19		
<b>Operation.....</b>	<b>20</b>		
Activating and deactivating.....	20		
Selecting a source .....	20		
Adjusting the volume .	21		

# General Notes And Information

## Notice

The information in this document may change without prior notice and in no way constitutes any liability on the part of Lautsprecher Teufel GmbH.

No part of this user manual may be reproduced in any form or be broadcasted in any way electronically, mechanically, by photocopy or recording without the written permission of Lautsprecher Teufel GmbH.

© Lautsprecher Teufel GmbH

Version 1.1, April 2020

## Trademarks

® All trademarks are the property of their respective owners.


 **Bluetooth**® The Bluetooth®

word mark and Bluetooth® symbol are registered trademarks of Bluetooth SIG, Inc. and any use by Lautsprecher Teufel is licensed.

 |  The Spotify

Software is subject to third party licenses found here:

<https://www.spotify.com/connect/third-party-licenses>

 Alexa and all related logos and motion marks are trademarks of Amazon.com, Inc. or its affiliates.

## **Amazon Alexa privacy and advertising policy**

Lautsprecher Teufel GmbH is no way affiliated with any of the services on the Amazon Alexa system. We do not record any personal information and do not promote any over air advertisements.

## **Original packaging**

If you wish to exercise your eight-week right of return, we ask that you be absolutely sure to hold onto the packaging. We can only accept product returns with the ORIGINAL PACKAGING.

Empty boxes are not available!

## **Complaints**

In case of a complaint we will need the following information to process your enquiry:

### **1. Invoice number**

Can be found on the sales slip (enclosed with the product) or on the order confirmation received as a PDF document.

### **2. Serial number or batch number**

Located on the bottom side of the device.

Thank you for your support!

## Contact

Please contact our customer service department with any questions, suggestions, or complaints:

**Lautsprecher Teufel  
GmbH  
BIKINI Berlin  
Budapester Str. 44  
10787 Berlin (Germany)**

Telephone:  
00800 200 300 40  
(toll-free)

Fax: +4930 300 930 930

Online support:  
[www.teufelaudio.com/  
service](http://www.teufelaudio.com/service)

Contact form:  
[www.teufelaudio.com/  
contact](http://www.teufelaudio.com/contact)



Before operating the product for the first time, please read the safety notes and user manual carefully. This is the only way to use all functions safely and reliably. Store the user manual in a safe place and also be sure to pass it on to any subsequent owner.

### NOTICE

***Check that all items have been delivered and that nothing is damaged. If you find any damage, do not operate the device; instead contact our customer service department.***

## Proper use

The speaker is designed for the playback of music and speech from an external player or the internet.

Only use the speaker as described in this user manual. Any other use will be deemed as not in accordance with the instructions and may lead to damage to property or even persons.

The manufacturer accepts no liability for damage caused by improper use.

The speaker is intended for private use.

## Explanation of terms

You can find the following signal terms in this user manual:

### **WARNING**

*This signal term indicates a moderate risk, which, if not avoided, may result in severe injury.*

### **CAUTION**

*This signal term indicates a low risk, which, if not avoided, may result in minor or moderate injury.*

### **NOTICE**

*This signal term warns you of potential damage.*

## Safety notes

This chapter contains general safety notes which you should always observe to protect yourself and third parties. Also observe the warning notes in each chapter of this user manual.

### WARNING

**Touching live parts can result in severe injury or death.**

- Make sure that the correct voltage is present. You can find more information about this on the rating plate of the mains adapter.
- Check the device regularly for damage. Immediately disconnect the mains adapter and do not operate the device if its housing, mains adapter or mains cord is defective or exhibits other visible damages.

- This device is disconnected from the grid by pulling the mains adapter. Thus, make sure that the mains adapter is always easily accessible.
- If the device emits smoke, smells burnt or produces unusual sounds, immediately disconnect it from the mains and do not operate it further.
- Never open the device or the mains adapter housing. Repairs may only be carried out by an authorised specialist workshop. Only parts that match the original specifications may be used.
- Only use the accessory products specified by the manufacturer.
- Only use the device indoors.

- Do not operate the device in wet rooms and protect it from dripping and splashing water. Make sure that no vases or other liquid-filled objects are located on or near the device in order to prevent liquid from penetrating the housing. If water or other debris ends up penetrating the housing, immediately pull the mains adapter. Then send the device to our service address.
- Never modify the device. Unauthorised modifications may affect the safety and functionality.
- Never touch the mains adapter with wet hands.

**⚠ WARNING**

**An unsuitable setup location may result in injury and damage.**

- Never use the device unmounted in vehicles, in unstable locations, on

wobbly tripods or furniture, on insufficiently dimensioned brackets etc. The speaker could tip or fall down and cause injury to persons or be damaged itself.

- Arrange the device so that it cannot be knocked over accidentally and make sure that the cables do not pose a tripping hazard.
- Do not place the device and the mains adapter near heat sources (e. g. heaters, ovens, other heat generating equipment such as amplifiers).
- Do not use the device in environments where there is a risk of explosion.
- Only use the Bluetooth® functions in locations where wireless radio transmission is allowed.



## **WARNING**

### **Children can become trapped in the plastic wrapping when playing and suffocate.**

- Do not allow children to play with the device or the plastic wrapping. There is a danger of suffocation.
- Never allow children to operate electrical equipment unsupervised.

## **CAUTION**

### **Extended listening at high volumes may lead to hearing loss.**

- To avoid damage to health, avoid extended listening at high volumes.
- When the volume is set high, always keep a certain distance from the device and never place your ears directly on the speaker.
- If your amplifier is set to full volume, it may produce very high sound

pressure. This may have psychological consequences and also cause physical injury. Children and pets are particularly at risk. Set your signal source device volume to a low setting before turning on the power.

## **CAUTION**

### **This product contains magnetic material.**

- If necessary, consult your physician and ask for effects on implants such as pacemakers or defibrillators.

## **CAUTION**

### **Improper use may lead to damage or fire.**




- Do not place open flames such as burning candles or similar on the device.
- Ensure sufficient ventilation.
- Do not place the device in direct sunlight.

## NOTICE

The isolation pads can produce discolouration on sensitive surfaces.

- On parquet, varnished wood and similar surfaces, you should stick felt gliders to the rubber feet of the device or put a blanket under it. This will prevent discolouration of the floor over the long term.

## Explanation of symbols

	Protection class II Dual insulation
	May only be used indoors
	Risk of electrical shock – do not open the housing.



**Old devices must  
not be disposed  
of with house-  
hold waste!**

Electrical equipment contains harmful substances and valuable resources.

Every consumer is required by law to bring all old electrical devices to an authorised collection or return point so that they can be disposed of in a manner that is environmentally friendly and which preserves resources.

You can hand old electrical devices over to the local reusable materials/recycling centre.

Please contact your vendor directly for more information about this topic.

# Overview

---

## Unpacking

- Carefully open the box and lift the device out of the box.
- Remove the protective film from the top of the device.

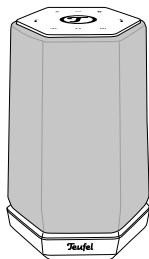
## Package contents

- (1) 1× Holist S
- (2) 1× mains adapter

## Checking the package contents

- Check that all items have been delivered and that nothing is damaged.
- If the delivery is incomplete or exhibits damage from transport, please contact our service department (see Page 5).
- Do not in any case operate the device if it is damaged.

(1)

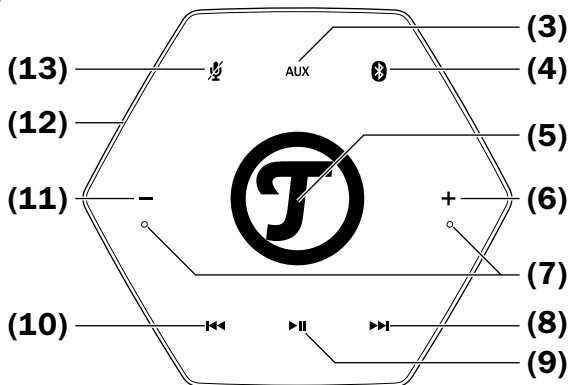


(2)



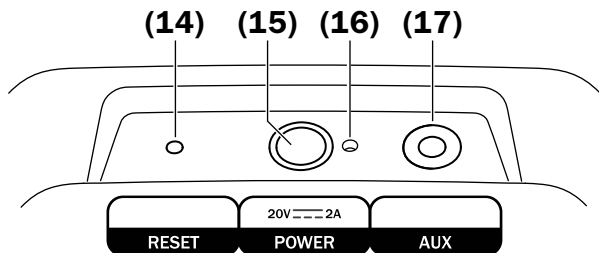
# Controls And Connections

## Top panel



- (3) **AUX** – select the AUX source
- (4) **Bluetooth** – short press: select the Bluetooth® source and initiate auto reconnect; long press: activate pairing
- (5) **Action Button** – short press: activate Alexa functionality (e. g. ends Timer, ...), long press: opening wireless network for configuration.
- (6) **+** – increase the volume
- (7) **Built-in microphones**
- (8) **▶▶** – skip forward
- (9) **▶||** – start/pause playback
- (10) **◀◀** – skip back
- (11) **-** – decrease the volume
- (12) **LED ring**
- (13) **Microphone icon** – enable/disable microphone for Alexa commands

## Back side



- (14) **RESET** – reset the device
- (15) **POWER** – connector jack for the mains adapter (2)
- (16) LED Power indicator
- (17) **AUX** – input jack for analogue audio source device

# Location

## **NOTICE**

*If the device is subjected to warm temperatures after being cold (e. g. after transport), condensation may occur inside of it.*

- In this case, wait approx. 2 hours before you connect and activate it.*

*The isolation pads can produce discolouration on sensitive surfaces.*

- On varnished wood, parquet and similar surfaces, you should stick felt gliders to the rubber feet of the device or put a blanket under it.*

*This will prevent discolouration of the floor over the long term.*

## **Location tips**

- Select a stable, level base.
- Make sure that the environment is clean and free from dust.
- Select a location away from heat sources and direct sunlight.
- Do not place any objects on the cables or the device.

# Connecting

## CAUTION

*Risk of injury/  
damage!*

- Lay the cables so that they do not pose a tripping hazard.

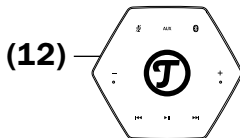
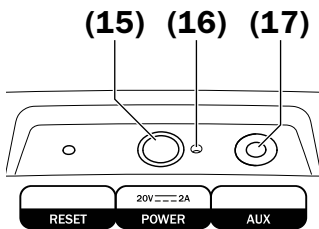
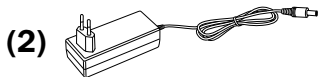
## Analogue source

You can connect a source device with analogue sound (e. g. a CD player or TV set) to the AUX jack (17). You will need a stereo cable with a 3.5-mm jack plug to do so.

## Power supply

1. Insert the small plug of the enclosed mains adapter (2) into the POWER jack (15).
2. Connect the mains adapter with a mains socket.

The LED ring (12) starts to rotate in red and the LED Power (16) lights in white.





# Setup

The setup is done in five major steps:

1. Connect and power up the Holist S.
2. Download the Teufel Holist app to your smartphone or tablet.
3. Connect the Holist S via the Teufel Holist app to your home Wi-Fi.
4. Log In via the Teufel Holist App to your Amazon Account to enable Alexa for the Holist S.
5. Download the Amazon Alexa App for more features.

## Teufel Holist app

The Teufel Holist app is used for the setup and configuration of the Holist S. After the setup, you can control a lot of functions of the Holist S from the app.



- Load the Teufel Holist app from the Play Store/ App Store.
- Make sure that your smartphone or tablet is registered in the same Wi-Fi you want your Holist S to be in.
- Have the Wi-Fi password for your router ready.
- Once you have started the app, the setup wizard will guide you through the setup process.

After connecting to your Wi-Fi network, you can use the Teufel Holist app to setup your Amazon account to use the features of Amazon Alexa.

- Have the username and password for your Amazon account ready.
- In the menu of the Teufel Holist App choose “AMAZON ALEXA”.
- Follow the instructions on the screen of your smartphone or tablet.

## Amazon Alexa app

You can use the Amazon Alexa app for several smart features of the Holist S and you can change your device's name, device location, time zone and other settings. You can also Group several devices like your Amazon Echo and your Holist together.



Open the Amazon Alexa app and sign in to your existing Amazon account, or create a new account.

If you have set up your Amazon account in the Teufel Holist App, your Holist S will be listed in the device list.



Many of Alexa's services are location based. Therefore you should set the correct location of your Holist S in the Alexa app (see the help menu in the Alexa app).

## Teufel Guide

You will find more information and help on our web guide:


<https://www.teufelaudio.com/holist>




# Operation

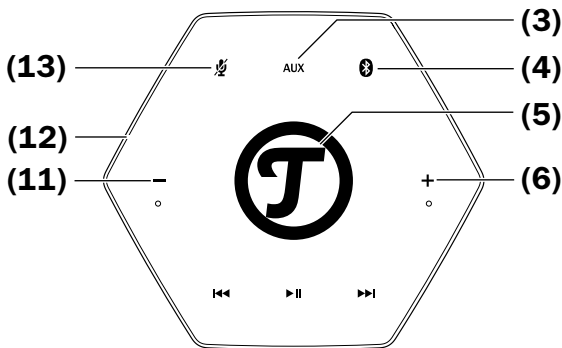
## Activating and deactivating

The Holist S is designed to be always active – so you are able to use Alexa Voice commands whenever you want.

- To turn off the Holist S unplug the mains adapter.
- To deactivate the microphone press the  button **(13)**. The LED ring **(12)** will light up in red, indicating the microphones to be turned off.

## Selecting a source

- Use the  button **(4)** to select the digital Bluetooth® source directly.
- Use the **AUX** button **(3)** to select the analogue source AUX directly.
- All other sources (e. g. streaming services, internet radio) you can select in the Teufel Holist app, the Alexa app or by the Alexa Voice Service.



## Adjusting the volume



The volume setting of an external player often affects the volume of the Holist S.

- Push the **–** button **(11)** to decrease and the **+** button **(6)** to increase the volume.

The LED ring **(12)** shows the current value while making the setting.

- You can control the volume even with both, the Teufel Holist S app and the Alexa app.

## **Bluetooth® Mode**

Via Bluetooth®, you can establish a wireless connection between a compatible external player and the Holist S. The audio output of your external player is then emitted by the Holist S.

The Bluetooth® wireless transmission system has a range of approximately 10 metres that is limited by walls and furnishings. If the connection is cut off, the Holist S will attempt to re-establish a connection until you select another source.

### **NOTICE**

– *Only use the Bluetooth® function in locations where wireless radio transmission is allowed.*



– *Please keep in mind that the Bluetooth® behaviour may differ depending on the external player's operating system and settings (e. g. equalizers or effect apps).*

### **Bluetooth® options**

Depending on the device type, your external player/smartphone may also have a menu for Bluetooth® options such as media playback. You can find more information about the Bluetooth® options in the user manual for your external player/smartphone.

## Pairing and connecting

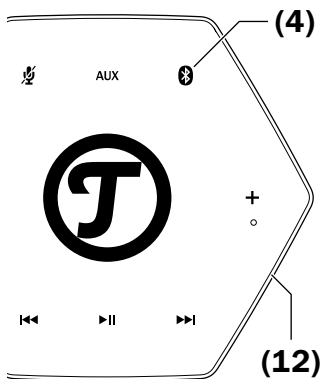
To play the audio of your external player on your Holist S via Bluetooth®, connect (or pair) the devices with each other.

1. Turn on the Bluetooth® function on your external player (e. g. smartphone).
2. Push the  button **(4)** to select the “Bluetooth” input on the Holist S.
3. Push the  button **(4)** again and hold it down for approx. 3 seconds to start the pairing process. The LED ring **(12)** shows three blue corners.
4. Let your external player/ smartphone scan for Bluetooth® devices. You will find more information about this in the user manual of your external player. After the search run, the “Teufel Holist” should also be present in the list of detected devices.

5. Select “Teufel Holist” from the list of detected devices.


6. If your external player asks for a code, enter “0000” (four zeros).

Pairing is now complete. You hear a beep tone and the LED **(12)** ring will illuminate full white for 1 sec. Your Holist S will now act as a Bluetooth® playback device and will play back all sounds that would otherwise be played by your external player/ smartphone.








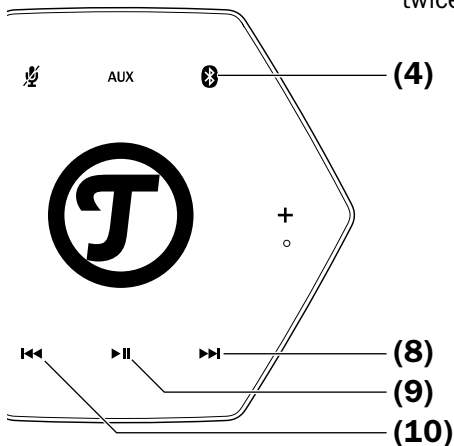
## Playback

**i** The volume setting of the external player affects the volume of the Holist S.

1. Push the  button **(4)** to select Bluetooth® as the source.
2. Turn on the Bluetooth® function on your source device.
3. Start playback on your source device.

You can control playback on your source device. You can also control some functions with the Holist S:

- Pause playback: Push the  button **(9)**.
- Continue playback: Push the  button **(9)** again.
- Play next track: Tap the  button **(8)**.
- Restart the current track: Tap the  button **(10)**.
- Play previous track: Tap the  button **(10)** twice.






- If your source device is a smartphone, the Bluetooth® connection will be interrupted in the event of an incoming call and you can make phone calls as usual. After finishing your phone call, the sounds will once again be diverted and played back by your Holist S.

### **Interruption of connection**

If your external player moves out of the range of your Holist S, the Bluetooth® connection will be interrupted. If you are back within range within 120 seconds, the connection will be re-established automatically.

### **Terminating the connection**

To terminate the Bluetooth® connection, deactivate the Bluetooth® function on your external player/smartphone or press the  button **(4)** shortly again.

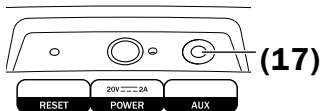
## Spotify

Use your phone, tablet or computer as a remote control for Spotify.

Go to [spotify.com/connect](https://spotify.com/connect) to learn how.

## AUX playback

The AUX jack **(17)** serves to connect an external player using a stereo cable with a 3.5 mm jack plug. You can connect any external players with a line-out jack or headphone jack.



1. Push the **AUX** button **(3)** to select AUX IN as the source.



**i** The volume setting of the external player affects the volume of the Holist S.

2. Start playback on your external AUX player.
3. Control all playback functions via the external player.

# Care And Cleaning

## NOTICE

### **External influences may damage or destroy the device.**

- *If the device is to be left unattended for a prolonged period of time (e. g. during a vacation) or if a thunderstorm is forecast, pull the mains adapter out of the socket. Otherwise, sudden overvoltage could cause the device to become defective.*
- *If possible, only use plain water without any additives. In case of stubborn marks, a mild soap solution may be used.*

- *Do not use caustic cleaning products, white spirit, thinners, petrol or similar under any circumstances. Such cleaning agents may damage the delicate surface of the housing.*
- *Ideally, you should remove dust or small amounts of dirt with a dry, smooth leather cloth.*
- *Use a damp cloth to rub off stubborn dirt. Make sure that no liquid penetrates the housing.*
- *Then immediately wipe the damp surfaces off with a soft cloth without applying pressure.*

# Troubleshooting

The following advice should help you to solve problems. If this does not help, you will find useful information in the detailed FAQs on our website. Otherwise, please contact our hotline (see page 5). Take note of the warranty instructions.

<b>Problem</b>	<b>Possible cause, Solution</b>
No function.	No power supply. Check the function of the socket with another device.
	The small plug of the mains adapter has slipped out. Check the connection of the mains adapter (page 16).
The device doesn't emit any sound.	The wrong source has been selected. Select the right source (page 20).
	The volume is set to "0". Increase the volume.
	The volume of the external player has been set too low. Carefully increase the volume of the external player.

<p>No sound with Bluetooth®.</p>	<p>No Bluetooth® connection. Establish a connection (see page 23).</p>
	<p>Holist S has not been selected as the output device. On the external player, select “Teufel Holist” as the Bluetooth® output device.</p>
	<p>Bluetooth® connection impaired by another radio system (e. g. cordless telephone, Wi-Fi). Set up the Holist S and/or external player in another location. Move to another room to test.</p>
<p>The setup via app fails.</p>	<p>Restart your router and your smartphone or tablet. Set up the Holist S near your router and switch any repeaters off for the duration of the setup process. If your router provides guest access, do not use it to connect your Holist S. Read the notes in our online documentation at: <a href="https://teufelaudio.com/holist">https://teufelaudio.com/holist</a>.</p>
<p>The Teufel Holist app is not connected or fails to locate the configured device.</p>	<p>Make sure that the Holist S is operated with the Teufel Holist App on the same Wi-Fi. Restart your router. Do not use Guest Network. Briefly disconnect your Holist S from the power supply and then start them again. You can find more information in our online documentation: <a href="https://teufelaudio.com/holist">https://teufelaudio.com/holist</a>.</p>

<p>Music playback skips or is interrupted.</p>	<p>It is possible that Holist S does not have a Wi-Fi signal or it is too weak.</p> <p>Place the Holist S closer to the router, try alternative setup locations.</p> <p>As a test, refrain from using repeaters. If applicable, use an audio stream with low resolution.</p> <p>Also visit the website of the router manufacturer for tips on how to improve your Wi-Fi.</p>
<p>I would like to reset the device.</p>	<p>Notice: By resetting the device, all system configuration settings will also be reset.</p> <p>Resetting the device: When the device is switched on, use a paper clip that has been bent straight to push the RESET button <b>(14)</b> and hold it down until the device restarts (for at least 8 seconds).</p>

## Technical Data

### Holist S

Dimensions (H × D): 227 × 142 mm

Weight: 1.66 kg

Operating voltage: 20 V DC / 2.0 A

## Mains adapter

Power supply: Input:	100–240 V~ 50/60 Hz, 1.5 A
Output:	20 V DC / 2.0 A / 40.0 W
Average efficiency:	88.75 %
Efficiency at low load (10%):	85.25 %
No load power consumption:	0.10 W


You can find further technical data on our website.

Technical changes reserved!

The following radio frequency bands and radio transmitting powers are used in this product:

Radio network	Frequency bands in GHz	Transmission power in mW/dBm
Bluetooth®	2.402–2.480	2.5/4
Wi-Fi/WLAN	2.412–2.472	40/16
	5.150–5.250	25/14
	5.250–5.350	25/14
	5.500–5.700	25/14
	5.745–5.845	25/14

## Declaration Of Conformity

 Lautsprecher Teufel GmbH hereby declares that this product complies with the requirements of the directives 2014/30/EU, 2014/35/EU and 2014/53/EU to the extent they are installed and used in accordance with the instructions of the manufacturer. The full text of the EU declaration of conformity is available at the following Internet address:

[www.teufelaudio.com/konformitaetserklaerungen.html](http://www.teufelaudio.com/konformitaetserklaerungen.html)

# Teufel

Please contact our customer service department with any questions, suggestions, or complaints:

**Lautsprecher Teufel GmbH**

**BIKINI Berlin**

**Budapester Str. 44**

**10787 Berlin (Germany)**

Telephone: 00800 200 300 40 (toll-free)

Fax: +4930 300 930 930

Online support: [www.teufelaudio.com/service](http://www.teufelaudio.com/service)

Contact form: [www.teufelaudio.com/contact](http://www.teufelaudio.com/contact)

No responsibility is assumed for the correctness of this information.  
Technical changes, typographical errors and other errors reserved.