



Teufel Audio US, Inc. – Limited Warranty

What Does The Limited Warranty Cover?

This limited warranty (“**Limited Warranty**”) covers all defects in materials and workmanship on every Product you purchase for the duration of the applicable Warranty Period (as defined below), subject to certain exceptions.

How Long Does The Coverage Last?

Every Product purchased directly from Teufel Audio US, Inc. is warranted as set forth above from the date on which the Product is delivered to you (“**Initial Purchase**”) for a period of one (1) year (the “**Warranty Period**”). A Warranty Exchange or Repair (as defined below) of a Product does not extend the Warranty Period beyond the one (1) year term which took effect on the date of the Initial Purchase of a Product. If you sell your Product to an individual in a non-commercial, private sale, the remaining duration of the Limited Warranty can be transferred to that private buyer provided that the original invoice or receipt of purchase of the Product is also delivered to the private buyer.

What Will Teufel Audio US, Inc. Do?

If Product defects occur within the Warranty Period, we will, at our discretion, either replace or repair the Product at our expense (including the cost of parts and labor for repair) (“**Warranty Exchange or Repair**”). In the event that a device, which is identical in every respect, is no longer available in our product line, we are entitled to replace the Product with a device that, in our discretion, is technically and functionally equivalent to the defective Product. In the event the Product is a set of devices, we are obligated only to replace or repair the defective component or device, and not the whole set (unless we determine in our discretion that such replacement or repair is necessary to satisfy our Limited Warranty).

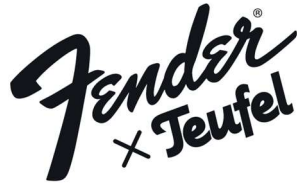
What Is Not Covered By This Limited Warranty?

This Limited Warranty does not cover:

- (1) defects occurring after the Warranty Period expires;
- (2) malfunctions or damage as a result of Product use contrary to intended use, mishandling or electrical or mechanical overload;
- (3) While necessary maintenance or repairs on your Teufel Stereo System can be performed by any company, we recommend that you use only authorized Teufel repair facilities. Improper or incorrectly performed maintenance or repair by non-authorized repair facilities voids this warranty;
- (4) defects, malfunctions or damage if you have removed, changed or exchanged components of the Product;
- (5) fan shop articles (such as t-shirts) or products given by Teufel Audio US, Inc. free of charge as a promotion;
- (6) any Product purchased from a seller or reseller other than Teufel Audio US, Inc.

Attempted or actual refinishing or repainting of the Product housing voids the Limited Warranty.

IN NO EVENT WILL TEUFEL AUDIO US, INC. BE LIABLE FOR ANY LOST DATA OR REVENUE, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, HOWEVER CAUSED REGARDLESS OF THE THEORY OF LIABILITY, ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL OUR LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT.



Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Teufel Audio US, Inc.'s sole liability, and your sole remedy, for breach of this Limited Warranty will be a repair or replacement of the applicable Product with the same or a technically and functionally equivalent Product, or, only if neither of the foregoing is reasonably available, a refund of the amount you paid.

Except as expressly set forth herein, Teufel Audio US, Inc. makes no further express warranties with respect to its Products. Teufel Audio US, Inc. hereby specifically disclaims all other express warranties. Any implied warranties that may exist under the laws of your jurisdiction are limited to the one (1) year duration of the Limited Warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

How Does the Law of Your State Apply? This Limited Warranty gives you specific legal rights. You may also have other rights which vary from jurisdiction to jurisdiction.

How Do You Obtain Warranty Service?

Please first contact Amazon and follow the instructions detailed below.

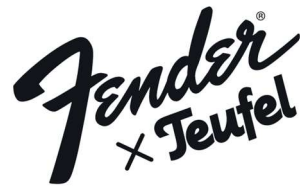
Instructions for Returns

Returns under the Limited Warranty must be made as follows:

- A return should be initiated via the original order in your Amazon account.
- To do this, please log into the Amazon account you used to order the item on Amazon.com via "Sign in".
- Now select "Your Account" > "Orders" and search for the correct order for the defective item.
- Now look for the option to return the item. This could be "Return item", "Report a problem with the item", "Contact the seller" or another similar option.
- Follow the process in your Amazon account and complete the return. You should also be able to select and print a return label.
- Also print out the order confirmation ("View or Print Invoice") in your Amazon account and place it in the package together with the barcode when printing out the return label.
- The Product must be returned in its original packaging and free of any damage caused by shipping.
- You agree to pack the Product carefully for return to protect against damage, freight prepaid, together with all accessories and any packaging and accessories, and together with a copy of your purchase receipt.
- The package will then be returned to an Amazon center and checked.
- If we determine your Product is to be repaired or replaced under the Limited Warranty, we will pay the return costs for ground shipping to you if you cannot select a free return label when returning the item through your Amazon account. If we reasonably determine that the Product you returned is not defective, we will contact you and will arrange for reshipment to you at your cost. If you decline to pay the return shipping costs, we are under no obligation to return said non-defective Product to you.

You should contact our support team only if you cannot find an option to return the defective item in your Amazon account:

- Please go to: <https://us.teufelaudio.com/contact>
- Please print out the order confirmation from your Amazon account ("View or Print Invoice"), as we need the date of purchase, Amazon.com order number and other details for a return via customer service.
- The support team will send you a free return label with the return address by e-mail.



- You agree to pack the Product carefully for return in a careful manner to protect against damage, freight prepaid, together with all accessories and any packaging and accessories, and together with the order confirmation printed out as detailed above.
- The Product must be returned in its original packaging and free of any damage caused by shipping. If the original packaging is no longer available or can no longer be used, please pack the device very carefully in a suitable box with cushioning inside so that the item can be shipped with the same protection as in the original packaging.
- You must provide us with description of the malfunction. Please describe the exact nature of the malfunction or defect and the circumstances under which it occurs.
- Once the product has been delivered to us, we will create a replacement order and will send you the new product. You will also receive an e-mail with a tracking number from us.